

# **Student Support**

## **Student Privacy**

- Student information goes only to respective students
  - No one else may receive this information.
  - Written waiver signed by student needed for EACH exception (including parents and partners)
  - Partners in Education - a new initiative that is explained to students at orientation. Forms can be filed with the Office of Undergraduate Advisement in the D. P. Culp Center to request shared access of student information
- <http://www.etsu.edu/reg/records/ferpa.aspx>
- Email communication with students must be to ETSU email (Goldmail) only.

## **Tutoring**

- Contact the Center for Academic Achievement
  - <http://www.etsu.edu/academicaffairs/cfaa/default.aspx>
  - Phone 423-439-7484
- Centralized services: writing & speaking, math, other subjects, library research
- Now located 1st floor Sherrod Library
- Live and online services available in some courses

## **Disability Services**

- Students registered with Disability Services may present accommodation forms
  - Specific accommodations required by law
    - Examples
      - Distraction free testing
      - Extra testing time
- Disability Services can be contacted at 423-439-8346 or <http://www.etsu.edu/students/disable/>

## Troubled Students

- Counseling Center at the Culp
  - <http://www.etsu.edu/students/counseling/>
  
- Community Counseling Clinic through Counseling Program for Faculty, Students, Community 327 Warf-Pickel
  - Call 439-7679
  - <https://www.etsu.edu/coe/chs/counseling/clinic.aspx>
  
- Vice Provost for Student Affairs/Dean
  - Dr. Bert Bach
    - [bachb@etsu.edu](mailto:bachb@etsu.edu)
    - (423) 439-4219